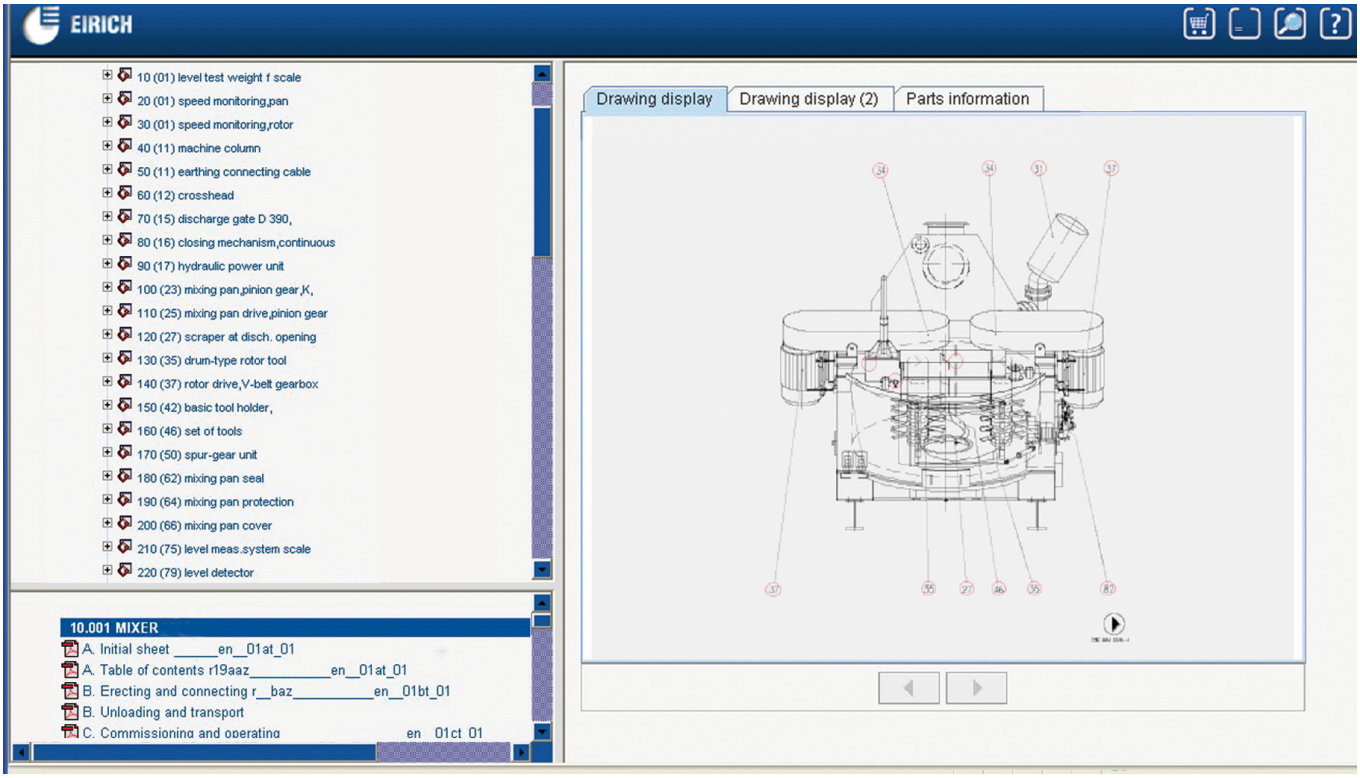
Service

Leaflet no. VS 1808-0-en

ServiceExpert ECD



The Pioneer in Material Processing

EIRICH

agglomerating · batching · coating · cooling · conveying · deaerating · defibrating · disagglomerating · dispersing · dissolving · emulsifying · evacuating · granulating · grinding drying · heating · impregnating · mixing · moistening · pelletizing · plasticizing · reacting · suspending · stripping · slurrying · waterproofing · weighing · measuring · controlling

ServiceExpert ECD

ServiceExpert ECD software covers the complete Eirich portfolio. Features include clearly structured document management, a well designed user interface, easy set up and a full document search function. An electronic spare parts catalogue helps operating companies identify any part that is installed on their machines. SoftwareExpert ECD provides simple access to engineering drawings, images and photos. A built-in zoom function provides a detailed view of subassemblies, and users are able to quickly identify even very small parts.
ServiceExpert ECS also includes a shopping basket function. Users can select the parts they need and submit the order by e-mail.

ServiceExpert ECD offers the following features:

- User-friendly display of operation, handling, maintenance and safety documentation for the equipment supplied by Eirich
- Easy identification of installed machines, equipment and parts
- Shopping basket function
- Service Expert ECD is available in German, English, French, Spanish and Italian
- User-friendly software distributed on CD-ROM

ServiceExpert ECD offers the following advantages:

- Fast access to documentation for the entire equipment supplied by Eirich
- Graphics-based navigation and a tree structure enable users to identify genuine Eirich parts
- Optimized order processing for genuine Eirich parts

All-inclusive software package:

- Identify what you need
- Locate the parts you want
- Add the items to the shopping basket and place the order
- Access the operating instructions before you install the parts
- Update the software after refurbishment or conversion.

Note: Please contact us if you want to use Service Expert ECD for machines that were manufactured before 2006.

09/09 Printed in Germany. Subject to changes.

EIRICH

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